

A Nationally Renowned Health Care Center

Charlotte's quality health care facilities and health professionals serve more than one million patients a year.

These patients come not only from Mecklenburg County, but also from nearly every other North Carolina county, other U.S. states, and a number of foreign countries, seeking the sophisticated treatment and state-of-the-art medical technology Charlotte-Mecklenburg hospitals utilize.

Prominent national and international specialists come to Charlotte to teach, to practice and to conduct research in such specialties as laser surgery, heart disease, organ transplantation, orthopedics and spinal cord injuries. Charlotte-Mecklenburg provides cutting edge technology, but still delivers quality health care with a personal touch at competitive costs.

Two Hospital Systems Serving the Region

There are nine major hospitals located in the Charlotte-Mecklenburg area representing two health care systems — Carolinas HealthCare System and Presbyterian Healthcare.

Carolinas Medical Center is one of 10 centers in the U.S. performing islet cell transplant research

Carolinas HealthCare System

www.carolinashealthcare.org

Carolinas Medical Center is recognized as "Charlotte's Most Preferred Hospital" by the National Research Corporation. For the 7th straight year consumers chose CMC as having the highest quality and image.

- Carolinas HealthCare is the most prominent healthcare system in the Carolinas, and one of the largest public systems in the nation; 2004 revenues totaled \$2.53 billion.
- Operates 4 acute care hospitals, an inpatient behavioral health hospital and a rehabilitation hospital in Mecklenburg County with over 1,300 beds.
- Area's only heart, liver, kidney and pancreas transplant programs and regional perinatal

center and High Risk Obstetrical Unit.

- Region's first nationally accredited chest pain center, and home to a nationally certified stroke center.
- Operates a regional network of more than 600 physicians providing primary and specialty care.
- Designated as the official Poison Control Center for the state of North Carolina, with dedicated toxicologists offering 24-hour support and service.
- CHS provides the region's only 24-hour Children's Emergency Department.

Charlotte-Mecklenburg is firmly established as one of the nation's most recognized and respected regional health care centers.



CHS Hospitals

Carolinas Medical Center

1000 Blythe Blvd., Charlotte, NC 28203

- Flagship facility of Carolinas HealthCare System.
- Level I Trauma Center.
- Serves as the regional referral center for western North Carolina.

The Children's Hospital at Carolinas Medical Center

Caring for more sick and injured children than any other facility in the region.

Carolinas Medical Center-Mercy

2001 Vail Ave., Charlotte, NC 28207
704-379-5000

Home to advanced specialty services: The Heart Center, The Lung Center, Southeast Pain Care, The Sleep Center and several others.

Prominent national and international medical specialists have been attracted to Charlotte.

Carolinas Medical Center-Pineville

10628 Park Rd., Charlotte, NC 28210
704.543.2000

Full-service hospital providing comprehensive services and various medical specialties.

Carolinas Medical Center-University

8800 North Tryon Street, Charlotte, NC 28262
704.548.6000

Provides a full range of medical services with state-of-the-art diagnostic and treatment equipment.

Carolinas Medical Center-Randolph

501 Billingsley Rd., Charlotte NC 28211
704.444.2400

Psychiatric, substance abuse and behavioral illness.

Charlotte Institute of Rehabilitation

1100 Blythe Blvd., Charlotte, NC 28203
704.355.8100

Stroke, spinal cord and brain injuries.

Levine Children's Hospital, CMC Campus,
coming 2007

Will be a 234 bed (185 licensed intensive care, progressive care and acute care beds; 13 licensed pediatric rehabilitation beds; 16 observation beds; 20 day hospital beds) children's hospital.

Educational Opportunities

- CMC Residency programs are provided in 10 medical and dental specialties and an off-campus training site for three more. CMC is one of five academic medical center teaching hospitals in North Carolina.
- Carolinas College of Health Sciences trains nurses, nurse anesthetists, medical, surgical and radiological technologists.
- Mercy School of Nursing offers a diploma in nursing.

Presbyterian Healthcare

www.presbyterian.org

Presbyterian Healthcare is part of Novant Health and has been ranked among the 2004 Top 100 Integrated Healthcare Networks, according to an analysis by SMG Marketing Group in Chicago.

- Presbyterian Healthcare consists of five hospital facilities and a network of primary care and specialty physicians providing an integrated, non-profit health care system serving the Charlotte region.
- Operates three acute care hospitals, two specialty hospitals, outpatient and same-day surgery centers, three urgent care locations and other ancillary services.



- Presbyterian Hospital is the region's first nationally certified stroke center.
- Presbyterian Hospital and Presbyterian Hospital Matthews have received the national designation of Accredited Chest Pain Centers from the Society of Chest Pain Centers

Presbyterian Hospitals**Presbyterian Hospital**

200 Hawthorne Ln., Charlotte, NC 28204
704.384.4000

6,000 employees and over 1,200 physicians serve more than 250,000 patients each year.

Presbyterian Hospital Huntersville

10030 Gilead Rd., Huntersville, NC 28078
704.316.4000

50-bed private-room facility that offers a full range of medical services. The newest hospitals in the Charlotte region, it offers many special amenities, such as dining-on-call and open visiting hours.

Presbyterian Hospital Matthews

1500 Matthews Township Pkwy., Matthews, NC 28105 704.384.6500

102 private-room facility that offers a full range of medical services and the area's first health library open to the public

Presbyterian Orthopaedic Hospital

1901 Randolph Rd., Charlotte, NC 28207
704.316.2000

Health Care Cost Index of Mid-Sized Cities

Rank	City	Cost Index
1	Jacksonville, FL	95.8
2	Virginia Beach, VA	96.9
3	Oklahoma City, OK	97.6
4	El Paso, TX	98.5
5	Memphis, TN	98.9
6	New Orleans, LA	99.2
7	Cleveland, OH	99.9
8	Nashville, TN	101.5
9	Tucson, AZ	102.9
10	Charlotte, NC	103.6
11	Denver, CO	106.5
12	Baltimore, MD	107.5
13	Fresno, CA	107.9
14	Albuquerque, NM	108.3
15	Fort Worth, TX	109.0
16	Portland, OR	110.0
17	Atlanta, GA	110.4
18	Las Vegas, NV	111.0
19	San Jose, CA	119.7
20	Washington, D.C.	120.5
21	San Francisco, CA	129.1
22	Boston, MA	132.0

Source: ACCRA Cost of Living Index, Health Care, First Quarter 2005

Leading the state of North Carolina in joint operations such as hip and knee replacements.

Presbyterian Hemby Children's Hospital

200 Hawthorne Ln., Charlotte, NC 28204

Regional leader dedicated to family-centered care for children.

Centers of Excellence

Presbyterian Cardiovascular Institute is one of the largest comprehensive heart and vascular institutes in the region and provides a full range of nationally recognized services.

Presbyterian Cancer Center diagnoses and treats more of the top five kinds of cancer — lung, breast, prostate, colorectal and bladder — than anyone else in the region. The Presbyterian Buddy Kemp Caring House is a community cancer support program offering support groups, counseling services, educational programs and a resource library for individuals diagnosed with cancer, their families and friends.

Presbyterian Women's Center, located within Presbyterian Hospital, is a special place dedicated

solely to the medical needs of women and newborns.

Educational Opportunities

- Presbyterian School of Nursing at Queens University offers students an Associate's Degree in Nursing (ADN), a Bachelor of Science in Nursing (BSN), and a Master of Science in Nursing (MSN).
- Presbyterian School of Radiologic Technology offers certification in radiological technology and prepares graduates to enter into an imaging science career.
- Presbyterian School of Surgical Technology offers an 11-month program that prepares students to function as an integral member of the surgical team.

Charlotte's health care cost ranks 10th lowest among mid-sized cities.

Competitive Health Care Costs

With nearly 1,400 physicians listed in the Mecklenburg County Medical Society directory, it is a simple task to find the right doctor. Based on the 1st Quarter 2005 ACCRA Cost of Living Survey, the following list describes routine visit costs:

- General doctor's office visit: \$79.00
- Routine dentist office visit: \$71.00
- Eye exam for prescription: \$80.00

Directory of Other Health Care Needs

Health Services

Mecklenburg County Medical

Society704-376-0847

Charlotte Dental Society704-376-6555

Coordinated Health Care





Management.....704-334-7656
 Mecklenburg County Health
 Department, operated by
 Carolinas HealthCare System .. 704-336-6400
 Mecklenburg County Emergency
 Medical (MEDIC) 704-943-6000
 Mecklenburg Mental Health
 Services..... 704-358-2700

Specialty Hospitals

Behavioral Health Center, CMC Randolph
 (psychiatric, substance abuse and behavioral
 illness) — 704-358-2700

Charlotte Institute of Rehabilitation (spinal cord,
 brain injury and stroke) — 704-355-4300

Carolinas Medical Center — Mercy Horizon
 (inpatient/outpatient detoxification)
 704-379-5248

Presbyterian Orthopaedic Hospital is the region's
 premier hospital for orthopaedic care and
 is one of only a few hospitals in the country
 solely dedicated to orthopaedic injuries and
 diseases. — 704-316-1550.

Presbyterian Hemby Children's Hospital, a
 regional leader dedicated to family-centered
 care for children, includes a pediatric inten-

sive care unit and the Presbyterian Hemby
 Intensive Care Nursery. Presbyterian Hospital
 has the region's only emergency department
 exclusively for children.

Long Term Care and Senior Health

Senior Health Connection — 704-543-4360

- *Physical, dedicated to preventive care, the diagnosis and treatment of dementia, as well as the management of chronic diseases.*
- *A team approach coordinates care, assisting patients and caregivers with changes involving the body, mind and spirit.*

Huntersville Oaks — 704-875-7400

- *Short- and long-term care within 24-hour professional nursing supervision and physician coverage.*
- *Physical, speech, and occupational therapy among other services offered.*

Sardis Oaks — 704-365-4202

- *Long-term care and rehabilitation nursing home beds or rest home bed.*
- *Clinical site for medical and nursing students from CMC.*
- *Physical, speech, and occupational therapy among other services offered.*

Presbyterian Senior Healthcare

704-316-6565

- *Provides compassionate, high quality primary medical care exclusively for older adults who have even the most complex cases — Alzheimer's to Parkinson's to wound care management.*
- *Offers comprehensive, "one stop" healthcare services dedicated to helping seniors maintain functional independence.*
- *Physicians also make homecare, rehabilitation and assisted living referrals as needed.*



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